

| People Measures | | Reportee | Q3, October - Dec 2021 | | | Q4, January - March 2022 | | | Commentary |
|--------------------------------|---|-----------------|------------------------|---------|------------|--------------------------|---------|------------|---|
| | | | Target | Actual | Cumulative | Target | Actual | Cumulative | |
| MPE1 | % of e-contacts as a % of total contacts | Pete Mason | 55.00% | 72.77% | 72.77% | 55% | 82.07% | 75.04% | |
| MPE2 | Number of people helped to remain independent at home | Dave McArthur | 150 | 220 | 761 | 150 | 141 | 902 | |
| MPE3 | % of physically active adults | Carol Southern | 59.70% | 54% | 54% | | | | |
| MPE4 | Number of visits to leisure centres | Carol Southern | 130,000 | 146,625 | 364,506 | 170,000 | 185,953 | 550,459 | Positive increase in the number of visits over the year as people become more confident in attending the leisure centres again. |
| MPE5 | Net gain / loss of members per leisure centre | Carol Southern | 200 | -150 | 1,263 | 400 | 450 | 1,713 | increase in the number of direct debits, following a promotional offer in January 2022 |
| MPE6 | Number of volunteer hours | Simon Swindells | 3,585 | 4,936 | 13,201 | 3,801 | 5,769 | 18,970 | 6512 increase in volunteer hours compared to 2020/21 |
| MPE7 | % of resident population who consider themselves to be in good health | Carol Southern | | | | | | | Target to be completed when the Life in Wyre survey has been completed. This is not due until autumn 2022. |
| Key | | | | | | | | | |
| Achieving/Exceeding target | | | | | | | | | |
| Within 10% of achieving target | | | | | | | | | |
| Below target (more than 10%) | | | | | | | | | |
| Targets set Nationally | | | | | | | | | |